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# Workplace Spanish For Health Care



## **Synopsis**

ABOUT WORKPLACE SPANISH® PROGRAMS: The rapid growth of the Hispanic population & workforce has created critical communication challenges for business, government, health care and education. These language barriers often result in serious accidents, quality mistakes, and poor service where it matters most in the workplace. Workplace Spanish® programs are designed to cut through language barriers by enabling adults to communicate, simply but effectively, with Spanish-speaking co-workers, customers, patients or citizens. No grammar, no language rules, no prior Spanish experience necessary. All Workplace Spanish® programs include an 8.5" x 11" spiral bound manual and a complimentary audio CD. The manual is organized into 5 sections: 1. Introduction, Learning Tips, Spanish & Phonetic pronunciation 2. Over 500 important Spanish terms & expressions for a particular occupation 3. Practice conversations that are relevant to the particular workplace 4. "Drills for Skills" Quiz section to test one's knowledge and progress 5. Alphabetical keyword list or glossary Workplace Spanish® for Health Care is designed for a wide variety of health care professionals including doctors, nurses, technicians, and administrative associates. The purpose is to help connect & communicate with Spanish speaking patients to treat illness and injury and process medical transactions efficiently and effectively.

## **Book Information**

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## **Customer Reviews**

I found it very useful at my workplace. The topics are in a logical order and easy to find. In the past I tried to study other workbooks for the medical field, but found them to be complicated to stick with. This

is a very basic course which gives enough knowledge to communicate in a meaningful way with spanish speaking patients. I was able to apply it right away.

This is a very How-To book, which is divided into logical sections. The Audio CD is helpful and reassures the non-Spanish speaker that accent & strict pronunciation is not as essential as one might think.

This brief book and CD was a MAJOR disappointment, but only if you have the intent to learn Spanish. The various terms presented cover only major, once-over health problems. The terms and phrases are pronounced by a native speaker and repeated IN SPANGLISH by someone with NO ear for language whatsoever! This book is not only a waste of money, it is a disservice to anyone who is really interested in speaking SPANISH! The concept is sound (you don't have to learn all the verbs, etc. etc.) but the execution is horrible unless you have a very fine sense of humor, in which case it is a real joke.

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